

Marc Moss
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PROFESSIONAL EXPERIENCE

- December 2011-
present **Tell Us Something**, Missoula, MT
Founder, Executive Director, Organizer, Story Coach, Marketing Director, Outreach Coordinator
- Recruit and coach 8-10 storytellers for each storytelling event, held 4x/year
 - Wrote Executive Summary
 - Use social media, internet mailing lists and flier hanging to advertise the event, which draws around 300 people each time it is presented
 - Publish weekly podcast to iTunes and other podcatchers via website
 - Built and maintain the Tell Us Something website using Wordpress
- August 2003-
present **Marc Moss**, Missoula, MT
Visual Artist
- Specializing in found object, metal, glass, and abstract wall hangings
 - Contributor to fund raising auctions for Hellgate Rollergirls, Home Resource, Living Art of Montana, Montana Skatepark Association
- July 2011-
March 2015 **Glacierbancorp, Inc**, Missoula, MT
Service Desk I
- Answer phones in call center; assist bank employees with IT issues
 - Accept, seek out and complete additional responsibilities and projects before deadlines
 - Began ongoing knowledge management project, with a focus documentation for users
- August 2010-
July 2011 **Marc Moss**, Missoula, MT
Contract Software Tester for Aquilavision, Inc
- Wrote and executed test cases and test suites
 - Tested for and reported bugs in three software solutions
- July 2009-
August 2010 **Manpower Professionals**, Denver, CO
Software Tester for Palm, Inc in the Missoula, MT office

PROFESSIONAL EXPERIENCE (continued)

February 2003-
July 2009 **Invizeon Corporation**, Missoula, Montana
Photographer; Salesman; Application Trainer and Support Specialist; Quality Assurance/Lead Software Tester

- Performed portrait photography; sold portrait packages
- Tested for and reported bugs in software; nominal bug fixing
- Wrote help files for enterprise software platform

June 2002-
January 2003 **Workforce**, Missoula, Montana
Pumper; Collections Agent, Property Management

- Pumped medical oxygen, carbon dioxide, liquid nitrogen and liquid oxygen
- Kept detailed records of gases pumped in accordance with FDA regulations
- Collected rents and monies past due on rental properties

Summers 1997-
2001 **Yellowstone National Park**, Wyoming, Montana & Idaho
Park Ranger—Ranger-Naturalist

- Inspired and educated visitors about geological features, wildlife and the natural world
- Measured temperature changes in hot springs over time
- Guided hikes, historical tours and campfire talks
- Answered questions at Visitor Center desk

EDUCATION

Kent State University, Kent, OH
• BS Education, English Major; GPA: **3.08**

VOLUNTEER EXPERIENCE

December 2011-
present **Tell Us Something**, Missoula, MT
Founder, Executive Director, Organizer, Story Coach, Marketing Director, Outreach Coordinator

2014 **Roxy Theater**, Missoula, MT
Projectionist

2011 **Zootown Arts Community Center**, Missoula, MT
Artistic Programming and Community Events committee (APCEC) member

2006-2008 **Home Resource**, Missoula, MT
Spontaneous Construction set up and event staff

2005-
2012 **Big Sky Documentary Film Festival**, Missoula, MT
Usher, Pass Line, Will Call, Ticket Sales, Projectionist, Bartender, Greenroom